

"CAMPLUS MOI" ON-CALL SERVICE

ON WEEKDAYS DURING THE DAYTIME

mon-fri | 9 am – 6 pm

It is possible to go directly to the office to report the issue.

OUTSIDE OFFICE OPENING HOURS, AT NIGHT, ON WEEKENDS AND HOLIDAYS

It is possible to contact the number provided on the notice board, only in case of emergency.

NB: the on-call service can be used in the following cases:

- To re-enter into the apartment **if you do not have keys and/or badge**;
- To report **maintenance and security emergencies**;
- To report **night-time disturbance**.

Please note that inappropriate use of the on-call number may be sanctioned.

Remember that the on-call number is not a valid communication channel for reporting general maintenance work and/or generic questions.

SERVICE FEE	
Access to room/apartment/residence	20,00 €
Badge duplication	40,00 €
Penalty for inappropriate use of the on-call service	from 25,00 € to 100,00 €